



Lynette Edwards

Mediator/Facilitator

B.App.Sc
Post Grad Dip Counselling
NMAS Accredited Mediator

*“Throughout my career, I have been driven to ensure people’s needs are met. I bring this passion and drive to every mediation; to understand your needs, communicate them, and explore solutions.
Nothing is impossible!”*

Lynette Edwards is a Mediator, Facilitator, and Conflict Resolution professional. Lynette specialises in the management of interpersonal conflict, workplace disharmony, and conflict; and facilitates community and public consultation. She offers clients the benefit of 25 years of diverse experience in government, private, and not-for-profit sectors.

Lynette has mediated in many contexts, including disputes among directors and stakeholders of sporting federations; partnerships; children’s sport; community groups; workplace employee relations; interpersonal and neighbourhood disputes.

Lynette is nationally accredited as a mediator by the National Mediation Accreditation Standards (NMAS) Board of Australia. She is a Professional Member of the Resolution Institute. Lynette is a mediation Judge for the International Chamber of Commerce (ICC) in Paris, France alongside some of the world’s leading dispute resolution specialists. This prestigious mediation competition is a contest of competitors resolving international commercial disputes through mediation. Lynette has also assisted in coaching students for the ICC Asia Pacific mediation competition.

Since 2019 Lynette has been an Associate working with Steve Lancken at Negocio Resolutions.

Lynette has been a regular presenter and facilitator of round tables and strategy sessions and has been responsible for the smooth conduct of many community meetings. She has been an Independent Chair in public consultations on large infrastructure government projects such as NorthConnex and WestConnex. She is often asked to be a coach and trainer to employees and her work is valued by her colleagues and mentees.

Lynette began her working career as an orthoptist, where her interest in the wellbeing of others commenced. She then worked at IBM as a consultant, followed by a successful 10-year career in government where she managed wide-ranging public consultation processes involving diverse and conflicted stakeholders. In the public sector, Lynette sought out additional roles that supported a physically and emotionally safe workplace. These included: Union Delegate, Grievance and Support

Officer, Health and Safety Representative (WHS), and a Health and Safety Representative (HSR) of SafeWork NSW.

Lynette relates easily to people, bringing to her work a calm, and professional approach. She has been called on to facilitate numerous conversations involving ranging from bullying and harassment, work performance, cultural misunderstandings, applying HR policies and procedures, and Award negotiations. She has been a key player in resolving misunderstandings that occur in the workplace.

Having lived in the Middle East, the UK and now Australia, Lynette brings a unique perspective to mediations.

Contributing to Lynette's success are the extensive years of volunteer service, which have enriched and enhanced her diverse range of experiences, particularly when interacting with people, emotions, conflict, and stress.

Lynette's past volunteering roles included Barnardos Australia: Short Term housing support for women and children escaping violence; High School Counsellor: Counselling students affected by events in their life; Shine for Kids: Supporting children with a parent in the criminal justice system; Sydney City Mission (now Mission Australia): working with victims of crime; Community Restorative Justice: court support officer.

Lynette currently volunteers with the following organisations:

- **Lifeline.** Suicide crisis supporter and Nominee for the 2020 NSW Volunteer of the Year Award, Mid-Western Sydney Region
- **Good Life Chorus.** A dementia-friendly choir. Lynette is a committee member. The choir was nominated for the 2020 Ryde City Council Group Volunteer of the Year Award
- **Voluntas Ltd.** Lynette is a pro bono mediator and dispute resolution practitioner to the volunteer community

Lynette is a qualified Counsellor and understands that for people to exercise self-agency in resolving workplace conflict they need to feel physically and emotionally safe. Lynette is an expert at building the trust required for open conversation through her focussed, patient, and caring manner – qualities that are needed for people to achieve optimal outcomes.



We are honoured that our office is located on the ancestral lands of the Gadigal People of the Eora Nation. We often work on the lands of other Aboriginal and Torres Strait Islander people. We acknowledge all First Australians, whose cultures are among the oldest living cultures in human history, as the traditional custodians of the continent. We pay respect to their Elders past, present and emerging and extend our recognition and respect to all First Nations people.

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The logo for negocio resolutions. It features a graphic of three overlapping circles in green, yellow, and blue on the left. To the right of the graphic, the text "negocio resolutions" is written in a grey sans-serif font, with "negocio" on the top line and "resolutions" on the bottom line.

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