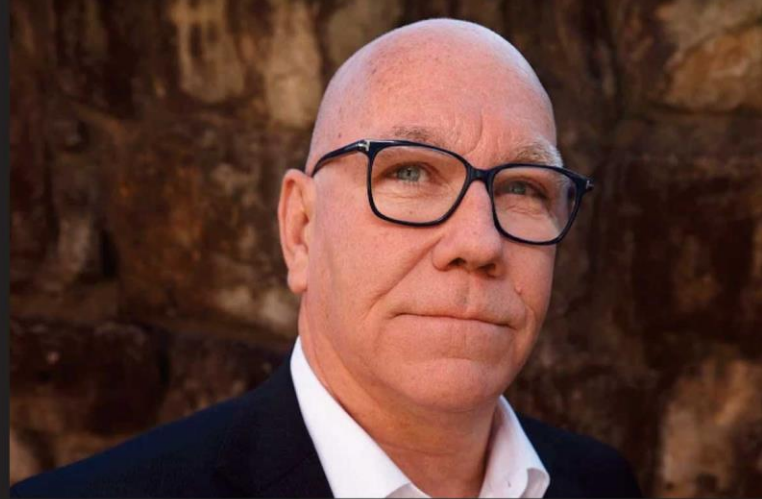


# Steve Lancken

## Facilitator/Mediator

BA LLB  
MPACS  
Acc. Spec Mediation & Commercial Litigation  
NMAS Accredited Mediator



*"I work to deliver exceptional outcomes. I apply the learnings of 35 years to ideas and imagination to find optimal outcomes. No one should settle for a weak result!"*

For more than 20 years Steve Lancken has specialised in facilitating conversations, working full time as a mediator, and conflict resolution specialist. He has facilitated over 2,500 mediations, meetings, and conferences in areas as diverse as complex corporate and commercial litigation, health, injury and abuse, insurance, native title, sports, wills and estates, property, rural issues, industrial relations, legal costs disputes and community consultation.

Tribunal appointments include.

- Senior Member ACT Civil and Administrative Tribunal (ACAT)
- Arbitrator and Mediator Workers Compensation Commission
- Member National Sports Tribunal
- Arbitrator and mediator, District and Local Court of NSW
- Mediator Supreme Court of NSW
- Costs Assessor appointed by the Chief Justice of NSW
- Defence Abuse Response Taskforce

Over 35 years of professional experience in litigation and mediation has informed Steve's unique insights and skills about conflict management, dispute resolution, and the facilitation of difficult conversations. In 2017 Steve was recognised as "Mediator of the Year" at the Australasian Law Awards.

In addition to conducting mediations, Steve has been engaged as the Chair of several community consultations and public interest groups by organisations such as Transport for NSW and Lend Lease. Steve has worked on public projects such as NorthConnex, WestConnex, Cross City Tunnel, and North West Rail. He has worked for the Federal Attorney Generals Department, Family and Community Services, the Department of Planning, Industry and Environment, NSW Treasury, AMP and many other large corporates.

Steve was an accredited facilitator with the Defence Abuse Response Taskforce (DART) offering restorative engagement for the victims of abuse and has done the same work with institutions such as the Salvation Army, the Professional Standards Office of the Archdiocese of Sydney, and Catholic Church Insurance. He is comfortable dealing with interpersonal and employment disputes as well as in the commercial sphere.

Steve began his career in 1981 as a litigation lawyer in Sydney practicing commercial litigation and insolvency, banking and finance, aviation law, insurance, professional indemnity, personal injury, and employment law. He is an Accredited Specialist in Commercial Litigation and Mediation.

Supporting people to have the best possible conversation about difficult issues is Steve's life passion.

Clients of Steve's practice as a mediator and trainer have included Australia Post, AMP, Salvation Army, Mission Australia, Attorney General's Department (Cwth), DART, EPA Victoria, Alcoa, The Australian Industrial Relations Commission, Qudos Bank, ASIC, the ACCC, and QANTAS.

From 2008 to 2013 Steve was honoured to be a Member of the National Alternative Dispute Resolution Advisory Council appointed by the Attorney General of Australia, the Honourable Robert McClelland MP.

Steve is a nationally accredited mediator (NMAAS) and works on many high-profile panels of mediators.

Steve is often invited to teach mediation, negotiation, communication, and conflict management by organisations including Sydney University, Australian Graduate School of Management (AGSM), College of Law, Marcus Evans Asia, and the University of Technology Sydney.

Steve has articles published by journals such as The Australian, the Law Society Journal, Lawyers Weekly, academic journals, and newsletters.

Contribution to the community is an important part of Steve's life. He works with many organisations including.

- **Community First Development.** Volunteer work with remote aboriginal communities.
- **Sydney Peace Foundation.** Councillor and jury member for the Sydney Peace Prize.
- **Voluntas Ltd.** Providing pro bono ADR services to the volunteer sector.

Steve Lancken is recognised as one of Australia's leading ADR professionals.

He has worked in Asia, Europe, Africa, North America, and the Middle East.



*We are honoured that our office is located on the ancestral lands of the Gadigal People of the Eora Nation. We often work on the lands of other Aboriginal and Torres Strait Islander people. We acknowledge all First Australians, whose cultures are among the oldest living cultures in human history, as the traditional custodians of the continent. We pay respect to their Elders past, present and emerging and extend our recognition and respect to all First Nations people.*

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**Steve Lancken**

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